A message from Veolia:

To ensure customers enjoy safe water and reliable service, Veolia will be contacting customers in Montvale to check homes for lead service lines.

Records for some homes in the area do not provide complete details about the material in the water service line. Our technicians need access to the water meter inside these homes to determine if the pipe is made of copper, plastic, lead or some other material.

You may see our technicians knocking on doors in the community. Our employees wear Veoliabranded hard hats, drive branded vehicles and will have identification that verifies they work for the company.

If residents have any questions or they would prefer to schedule an appointment, they may call customer service at 1-800-422-5987.

Please feel free to share this information in Montvale's newsletter and/or on the borough website. Customers may also receive a door hanger conveying the same message.

If you have any questions or concerns please feel free to contact me.

Thank you.

Kate Wysokowski

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